



General Transportation Information

***These providers will accept cash for services. If you need a medical ride, and have private insurance or Medicaid (MA, T19, etc.), your ride may be covered by your insurance. Please contact your insurance provider for further information.**

Scheduling Tips for a smoother ride

1. Schedule and confirm your ride with the dispatcher only.
2. Know your appointment time, date, and destination when calling.
3. Schedule your appointment 24-48 hrs in advance. Inform the dispatcher if someone will be riding with you.
4. Know your transportation provider's policies. For example: Wait times, package limits, no show/cancellation, or additional riders.

Initial Ride to your destination

1. Be ready when the driver arrives.
2. Wait near the door.
3. Have exact change if a payment is required at the time of your ride.

Return Ride back to your home

1. Know the name and number of your transportation provider.
2. Call when you are finished with all appointments (physician's exam, lab work, x-ray, shopping, movie, etc.)
3. Inform the dispatcher where you will be waiting and wait in that spot.

Cancellations

1. When you must cancel a ride, call your transportation provider as soon as possible.
2. Always report an unsafe driving experience to the transportation provider supervisor or to the Aging and Disability Resource Center.

Public Transportation

Care A Van

Phone: (262) 658-9093 or 1-800-678-1559

- Must be unable to use city bus for the trip.
- Wheelchair accessible and ambulatory transportation service.
- Available Monday-Friday, 5:55am- 7:30pm, Saturday, 9:00am-4:00pm, by appointment. Reservations must be made at least one day in advance.
- \$3.00 each way (\$2.00 for each additional stop) \$1.00 one way to nutrition site.
- Will transport for shopping, etc.
- Kenosha area only.

Kenosha Area Transit

Phone: (262) 653-4287

- Wheelchair accessible and ambulatory transportation service.
- Available Monday - Friday, 6:00am - 7:30pm; Saturday 6:00am-5:00pm.
- No Sunday service.
- \$1.50 one-way; \$.70 for adults age 65 and older or adults with a disability with Medicare or Transit ID.
- Monthly passes available, call for details.

Western Kenosha County Transit

Phone: 1-888-203-3498

- Public wheelchair accessible bus service.
- Call for routes and times.
- \$2.00/one-way trip, \$20.00 monthly pass.
- Limited door-to-door service is available by reservation. Requests must be at least one day in advance. \$3.00/one way trip.
- Monthly passes available. Call for details.
- Exact change required.

Private Transportation

Advanced Transportation

Phone: (262) 939-5947

- Wheelchair accessible and ambulatory transportation service.
- Will transport folding wheelchairs only.
- Available Monday-Friday, 8:00am-5:00pm by appointment.
- 48hr. notice required.
- Up to one attendant rides free.
- Call for rates, exceptions, and details.
- Kenosha and Racine east of I-94 only.

Forward Transport**Phone: (262) 925-8777**

- Not wheelchair accessible.
- Provides ambulatory transportation.
- Available 7 days a week, 7:00am-7:00pm by appointment.
- Call for rates.
- 24 hr. advanced notice requested.
- Will travel to Milwaukee, Illinois, and Madison.

Ktown Transportation**Phone: (262) 764-0377**

- Not wheelchair accessible.
- Provides ambulatory transportation.
- Available 7 days a week, 6:00am-8:00pm by appointment.
- Call for rates.
- Advanced noticed required.
- Will travel anywhere.

LJH Ambulance**Phone: (262) 658-4422**

- Stretcher transport only.

Medix**Phone: (262) 656-7820 or 1-866- 787-1077**

- Wheelchair accessible and ambulatory transportation service.
- Available Monday-Friday, 6:00am-5:00pm. May be available weekends or holidays.
- \$27/one-way trip up to 5 miles; additional \$3.25/mile after first 5 miles.
- Call for details.

Recovery Medical Transport**Phone: (262) 939-5542**

- Wheelchair accessible and ambulatory transportation service.
- Hours vary; call for an appointment.
- Rates vary; call for details.
- Travels east of I-94 in Kenosha and Racine areas only.

Southport Transportation**Phone: 1-877-792-8171 or (262) 564-8363**

- Not wheelchair accessible.
- Provides ambulatory transportation service.
- Available 7 days a week, 5:00am-10:00pm by appointment.
- Rates vary; call for details.
- Will travel to Kenosha, Racine, and Milwaukee.

Volunteer Transport Service Phone: (262) 842-7433
Kenosha Area Family and Aging Services

- Not wheelchair accessible.
- Provides ambulatory transportation service.
- Available Monday-Friday, 8:00am-4:30pm by appointment.
- Two business day, advance notice needed.
- Fares vary, call for details. One-way fares available.
- Attendants ride free.

Taxis

Black and White Veterans Cab Co.	Phone: (262) 694-1900
Checker Cab Co.	Phone: (262) 657-3141
Go Airport Connection	Phone: (800) 236-5450
My Way Cabs	Phone: (262) 653-8500
Swift Cab	Phone: (262) 925-8249
303 Taxi LLC	Phone: (262) 605-0303

Disclaimer:

This information is provided as is with no guarantee as to the accuracy of the information. Information is considered to be accurate as of the date of the last update, printed above. The Aging and Disability Resource Center (ADRC) may not be held liable for misuse of this information.

The ADRC does not recommend or screen the business or service organizations in our data base, and is not responsible for any vendor business policies. Please use your discretion when calling for services, requesting estimates, reviewing references and licensure. For professional license information, you can contact the Wisconsin Department of Regulation and Licensing by phone: (608) 266-2112, or access their website: online.drl.wi.gov/LicenseLookup/LicenseLookup.aspx

You can also contact the Better Business Bureau by phone: (800) 273-1002 or access their website:

www.wisconsin.bbb.org/