



General Transportation Information

*These providers will accept cash for services. Some providers may accept payment by credit or debit card, call the provider to check this, before scheduling your ride. If you need a medical ride, plus have private insurance, your ride may be covered by your insurance. Those who need a medical, non-emergency transportation and wish to use Medicaid (a Forward Health card, or BadgerCare), you will need to call MTM, Inc., Reservation line: 1-866-907-1493.

Scheduling Tips for a smoother ride

1. Schedule and confirm your ride as soon as you know you need one.
2. Know your appointment time, date, and address of end point when calling.
3. Schedule your appointment no less than 2 work days ahead. Scheduling as soon as you know you need a ride will help you get the ride at the time you need one. Inform them if someone will be riding with you and any equipment you may need to bring, such as cane, wheelchair, etc.
4. Know your transportation provider's rules. For example: Wait times, fares/charges, no show/cancellation rules, or additional riders.

Initial Ride to your destination

1. Be ready when the driver arrives.
2. Wait near the door.
3. Have exact change if a payment is required at the time of your ride.

Return Ride back to your home

1. Know the name and phone number of your transportation provider.
2. Call when you are finished with all appointments (physician's exam, lab work, x-ray, shopping, movie, etc.)
3. Inform the dispatcher where you will be waiting and wait in that spot.

Cancellations

1. When you must cancel a ride, call your transportation provider as soon as possible and leave a message if asked to do so.
2. Always report an unsafe driving experience to the transportation provider supervisor and to the Aging and Disability Resource Center.

Public Transportation

Care A Van

262-658-9093 or 262-818-1273

<http://www.kenosha.org/departments/transportation/paratransit.html>

- Care-A-Van is Kenosha Area Transit's Para-Transit Service, operated by Kenosha Achievement Center, Inc. The service is available for eligible riders with a condition or disability that prevents them from using Kenosha Area Transit fixed-route buses. Reservations are required at least a day in advance. To ride, an application and eligibility approval is needed. The applications are available online, or by calling the office, 262-653-4290.
- Wheelchair accessible and ambulatory transportation service.
- Available Monday-Friday, 4:55a.m.-12:30a.m., Saturday, 9:00a.m.-4:00p.m., by appointment only. Scheduled rides must be made at least one day in advance.
- \$4.00 each way (\$2 for each additional stop) \$1 one way to nutrition site.
- Will transport for any reason.
- Kenosha area only, east of I-94.

Kenosha Area Transit

262-653-4287

<http://www.kenosha.org/departments/transportation/index.html>

- Wheelchair accessible and ambulatory transportation service.
- Service available Monday - Friday, 4:55a.m. - 7:30p.m., with limited service until 12:30am for routes #2, #4, #5 and #31.
- Saturday 9:00a.m.-4:00p.m.
- No Sunday service. *No service on observed day of major holidays, call for details.
- \$2.00 one-way; \$1.00 for adults age 65 and older or adults with a disability with Medicare card or Transit ID. Saturday Super Transfer: unlimited rides Saturdays, \$3.50.
- Monthly passes available, call for details. Elderly Disabled Applications available on the website.
- Exact fare required.

Western Kenosha County Transit

1-888-203-3498

<http://www.kenoshacounty.org/transit>

- Public wheelchair accessible bus service.
- Call for routes and times.
- \$2 one-way trip, \$20 monthly pass.
- Door-to-door service is available by calling ahead. Requests must be at least one day in advance. \$5 one way trip. Reduced fare available for adults age 65 and older or adults with a disability with Medicare card or Transit ID. Reduced fare applications are online or available by calling 262-605-6646.
- Monthly passes available. Call 1-888-203-3498 for details.
- Exact change required.

Private Transportation

Greyhound Bus Line

1-800-231-2222

www.greyhound.com

Special accommodations are available for individuals with a disability or older adults requiring additional assistance or wheelchair accessible buses, 48-hour advance notice required.

Ktown Transportation

262-764-0377

Private transportation company offering personal door to door transportation anywhere you would like to travel.

- Wheelchair and ambulatory transportation service.
- Available Monday-Saturday, 5:00a.m.-6:00p.m. by appointment *later trips by request.
- Call for rates.
- Advanced noticed required.
- Will travel anywhere.

LJH Ambulance

262-658-4422

Medical transportation provider.

- Stretcher transport only.

Medix

262-656-7820 or 1-800-781-1077

Medical transportation provider.

- Wheelchair accessible and ambulatory transportation service.
- Available Monday-Friday, 6:00a.m.-5:00p.m. May be available weekends or holidays.
- Cost varies, call for details.

Transtar Medical Transport

1-800-972-8080

Medical transportation provider.

- Wheelchair accessible and ambulatory transportation service
- Available 7 days a week, 7:00am-5:00pm, by appointment.
- Rates vary; call for details.
- Serving all of Southeastern Wisconsin.
- Can provide stretcher transportation also, and can often accommodate same day service.
- Accepts all major credit cards.

Volunteer Transport Service Kenosha Area Family and Aging Services

262-842-7433

- Not wheelchair accessible.
- Provides ambulatory transportation service.
- Available Monday-Friday, 8:00a.m.-4:30p.m. by appointment.
- Two business days, advance notice needed.
- Fares vary, call for details. One-way fares available.
- Attendants ride free.

Taxis **The following is a list of current taxi cab companies licensed in the City of Kenosha only:

M&M Choice Taxi	705-0116
Keno Cab	654-3511
Journey Cab Co	697-4990

Ride Share-Transportation option:

Uber Ride Sharing Company

<https://www.uber.com/>

Uber Ride Sharing Company is now offering transportation service in the Kenosha area. Base fare is \$2.00, plus \$1.50/mile and .20 per minute. Riders need a smart phone app to access the services and reserve rides/ pay for rides, through App Store or Google Play store. See website for additional information.

*Now hiring drivers, applicants undergo a national criminal background check. Apply online.

Lyft

<https://www.lyft.com/>

Lyft matches drivers with passengers who request rides through our smartphone app, and passengers pay automatically through the app.

GoGoGrandparent

1-855-4646872

www.gogograndparent.com

GoGoGrandparent allows older adults to access and use Uber and Lyft transportation services without needing a smartphone or cellphone. Complete registration online at www.gogograndparent.com/registration, or call the main phone number to register over the phone.

Airport Transportation

Go Riteway Airport Shuttle

1-800-236-5450

Wisconsin Coach Lines

262-542-8861

Train

Metra Passenger Services

312-322-6777

RTA Reduced Fare Info. Line

312-836-7000

CTA Customer Service

1-888-968-7282

*Disclaimer:

This information is believed to be accurate as of the date of the last update. The Aging & Disability Resource Center (ADRC) may not be held responsible for using this information in a way it was not meant to be used. The ADRC does not recommend or screen the business or services, and is not responsible for any business policies. Please use your judgement when calling for services, getting estimates, checking references and licenses. For professional license information, you can contact the Wisconsin Department of Regulation and Licensing by phone: 608-266-2112, or access their website:

online.drl.wi.gov/LicenseLookup/LicenseLookup.aspx

You can also contact the Better Business Bureau by phone: 1-800-273-1002 or access their website:

www.wisconsin.bbb.org/